



Building Community

CUSTOMER TERMS AND CONDITIONS FOR PARTICIPATION IN THE JEA ELECTRIFICATION REBATE PROGRAM



The Customer Terms and Conditions for participation in the Electrification Rebate Program (the “Terms and Conditions”) is an agreement made by and between the customer (end user) and ICF Resources, LLC (“ICF”). ICF is the Program Implementer of JEA’s Electrification Rebate Program (the “Program”).

All Customers participating in the Program are required to submit the Terms and Conditions effective for the current Program Year defined as October 1, 2025, through September 30, 2026 (the “Program Year”).

JEA has contracted with ICF to act as the Program Administrator and authorizes ICF to administer the Electrification Rebate Program including such activities, but not limited to; review, submittal, and processing Customer applications; pre and post inspections of Customer facilities and equipment applicable to the Program, responding to information requests from Customer, measurement and verification activities, managing sub-contractors (where applicable), and issuing rebate checks.

1.1 Non-Road Equipment Participation Award. For all equipment that meets the Program requirements, the Program hereby agrees to pay **up to** the following rebate amounts as defined in Table 1. Rebate payments will be capped at 50% of the total project cost of the purchased equipment.

Table 1. Non-Road Rebate Amounts

Non-Road Technology Type	Description	Maximum JEA Rebate
Forklifts	Small non-road vehicles with two power-operated prongs at the front that can be slid under heavy loads and then raised for moving and stacking materials in warehouses, shipping depots, distribution centers, etc.	\$500
Welders	Machines used to fuse materials together. Electric arc welders use electricity to create enough heat to melt metal and when the melted metals cool, they bind.	\$500
Scissor/Boom Lifts	Lifts used to move personnel and equipment. Scissor lifts operate in a vertical direction. Boom lifts operate in an aerial direction allowing for horizontal and vertical movement.	\$150
Scrubbers	Ride on top – Industrial floor cleaners that include a seat for the operator.	\$150
	Stand behind – Industrial floor cleaners that the operator pushes from behind.	\$50
Electric-Standby Truck Refrigeration Units (E/S TRUs)	Tractor trailer E/S TRUs – Tractor trailers parked and plugged into the utility grid while perishable items are unloaded/loaded. Larger versions of a TRU that require 480 volts to power.	\$900
	Box E/S TRUs – Serves the same food-storing purpose as the Trailer TRU at a smaller capacity. Box TRUs are smaller versions of TRUs that requires 240 volts to power.	\$400
Golf Carts	Small vehicles designed originally to carry two golfers and their golf clubs around a golf course with less effort than walking. Golf carts also serve as a means for transportation in active adult communities and are sometimes referred to as Neighborhood Electric Vehicles (NEVs).	\$100
Beverage Carts	Mobile carts used on golf courses to refrigerate refreshments and deliver to guests.	\$600
Heavy-Duty Truck Stop Electrification (H-D TSE)	TSE gives heavy-duty vehicles (large commercial trucks, etc.) the ability to shut off their engines to reduce idling emissions, and allows the truck to perform adequate heating, cooling, electricity and communications functions.	\$1,500
Belt Loaders	Vehicles with movable belts for unloading and loading of baggage and cargo of aircraft.	\$150

Non-Road Technology Type	Description	Maximum JEA Rebate
Aircraft Tractors/ Pushbacks	Pushback tugs are mainly used to push an aircraft away from the gate when it is ready to leave.	\$1,200
Baggage/Tow Tractors	Airport tow tractors used to move any equipment that cannot move itself. This includes bag carts, mobile air conditioning units, air starters, lavatory carts and other equipment.	\$400
Steamers	Energy Star steamers are commercial steam cookers that meet ENERGY STAR® efficiency standards, using less energy and water than standard models while maintaining high performance.	\$250
	Conventional steamers can use boiler-based or connectionless technology to cook food with steam, typically without advanced energy or water-saving features.	\$150
Fryers	Fryers are a commercial appliance that cooks food by submerging it in a vat of hot oil. Fryers can vary with the type of oil, heating process, or number of vats.	\$800
Griddles	Griddles provide a flat or ribbed heating surface for searing and warming food. They can be one or two-sided.	\$300
Broilers	Broilers are used to apply high, direct heat to cook and keep food warm. They can come in several different forms, including vertical and horizontal variations.	\$700
Ovens	Combination ovens can include steam generation and/or steam.	\$800
	Convection ovens have a fan and exhaust system that circulates hot air around the food, allowing for food to cook faster and more evenly.	\$600
Custom Measures	Custom measures will be evaluated to determine eligibility on a case-by-case basis. Examples of custom measures may include injection molding machines, conveyor systems, various types of cranes (Overhead, RTG, Ship-to-shore), Drayage Trucks, and Tugboats.	\$0.03/kWh

The rebate values in Table 1 apply to all eligible applications submitted during the current Program Year.

- 1.2 Non-Road Equipment Custom Application Pre-Approval. Customers may submit application and equipment information for custom measures prior to equipment purchase or installation to receive a rebate estimate and potentially secure available rebate funding. Final rebate payments may differ from pre-approval estimates if equipment specifications or usage differs during final review by ICF or JEA. Rebate awards are subject to available funding. Rebates for custom measures will be capped at 50% of the total project cost. No one participant designated by an individual Federal Tax ID may receive over \$27,000 for custom projects in one Program Year. No custom projects may be paid out over the course of more than one Program Year. Custom project equipment must have a fuel equivalency of gasoline, hydraulic, diesel, or propane to qualify.
- 1.3 Non-Road Technology Customer Caps. No one participant designated by an individual Federal Tax ID may receive over \$27,000 per program year, which is 5% of the total annual Program rebate budget. If additional funding is available after September 1 of the current Program Year, a participant may exceed the 5% cap upon written approval by the Program. The decision to exceed any Program rebate cap remains the sole decision of JEA.
2. Trade Ally and Equipment Dealer representatives can apply for a separate trade ally rebate. Eligible participants may receive 1 rebate per qualified electric unit. Eligibility applies if the dealer was *directly* involved with the application process and/or provided the sales lead to ICF or JEA.¹ The equipment dealer may defer this rebate to the Customer. If the Trade Ally or Equipment Dealer Rebate is to be paid to a specific dealership employee rather than the dealership company, the employee must provide a copy of their current IRS W-9 taxpayer identification form. All Customer Terms and Conditions for participation in the Program apply to any application submitted by a Trade Ally or Equipment Dealer representative.
3. On-Road Equipment rebate for all Electric Vehicle Supply Equipment (EVSE) that meets the Program requirements, the Program agrees to pay at minimum the following amounts, as defined in Table 2 on the next page.

¹ Providing a lead includes, but is not limited to, organizing customer introductions with the Program and notifying the Program of equipment sales.

Table 2. On-Road Rebate Amounts

On-Road Technology Type	Description	Maximum JEA Rebate per Charger
Level 2 Charger (L2)	An electric vehicle charger with a rated nameplate capacity of 3.6 to 19.2 kilowatts (kW).	\$850
Direct Current Fast Charger (DCFC)	A fast charger with a power demand of 25 kW to 350 kW.	\$3,000

- 3.1 On-Road Technology Customer Caps. The rebate values in Table 2 apply to all eligible applications submitted during the current Program Year. No one participant designated by an individual Federal Tax ID may receive more than \$30,800 towards on-road rebates during the Program Year. For DCFCs, rebates are capped at \$24,000, or 8 chargers per customer. For L2 chargers, rebates are capped at \$6,800 or 8 chargers per customer.

Eligible EVSE must align with one or more of the EVSE definitions below:

- a. Commercial Private Use: A Level 2 or DCFC located at a workplace, multi-unit dwelling, or other parking lot that has pay-to-park requirements. Usage or access is limited by business hours, gates or barriers, or entry fees.
 - b. Commercial Public Use: A Level 2 or DCFC that is accessible to public users in a non-gated location.
 - c. Fleet: Level 2 or DCFCs for a collection of vehicles owned by a non-residential customer. Customer owns the vehicles and the chargers.
4. General Equipment Eligibility Requirements. For purposes of these Terms and Conditions, the term “Eligibility Requirements” is defined as (a. through g.):
- a. Customer’s facility must be located within the JEA electric service territory,
 - b. Customer must have an active JEA non-residential electric service account (General Service, General Service Demand or General Service Large Demand),
 - c. Customer intends that equipment included with any application to the Program is for use at Customers’ facility located within JEA electric service territory,
 - d. All equipment submitted to the Program must be electric-powered or utilize a battery that is charged by electricity,
 - e. Equipment can be new, used or leased and must be replacing a gas, natural gas, propane, hydraulic or diesel-powered unit OR be a new addition OR expansion to an existing electric equipment fleet,
 - f. Customer authorizes ICF access to Customer’s JEA electric service account history for the sole purpose of assessing and approving applications submitted to the Program,
 - g. Customer must provide supporting documentation for all equipment submitted to the Program (acceptable documentation includes purchasing invoices, bill of lading, Company asset inventory logs or other, as determined by ICF).
5. Rebate Payments
- a. ICF shall verify if documentation meets Program requirements within thirty (30) days of receipt and will notify Customer of any discrepancies. Customer acknowledges that Rebate Payments are paid directly by ICF in accordance with ICF’s Agreement with JEA. Customer shall receive payment within ninety (90) days after providing the Program with a complete application and all required supporting documentation and have met all Program Equipment Eligibility and Customer Participation Requirements.
 - b. ICF may withdraw some or all the Rebate Payments for equipment for which Documentation has not yet been submitted. If ICF withdraws potential Rebate Payments it may, at its sole discretion, allow the customer to reclaim a portion of any withdrawn Rebate Payments if the Program is extended provided all current Program requirements are met.

6. Customer Participation Requirements

- a. Customer is responsible for ensuring all Program requirements are met.
 - b. Equipment must be purchased or installed between April 1, 2025 and September 30, 2026.
 - c. Applications must be submitted within the current Program Year or no later than 180 days of equipment delivery to Customers' facility located within JEA electric service territory. (JEA, in its sole discretion, may approve an exception to this timeframe).
 - d. All required documentation must be submitted via the Program's online application system or directly to ICF.
 - e. Customer agrees to provide the following for each piece of equipment for which Customer seeks a rebate payment (collectively, the "Documentation"):
 - i. A completed Program application,
 - ii. Model and serial numbers of the installed equipment,
 - iii. Copies of equipment invoices, receipts, bill of lading, Company's asset log or other verification of purchase from equipment dealer.
 - f. Customer has not previously received a rebate payment for equipment contained on any application.
 - g. Customer acknowledges that ICF will conduct Post-Installation Verification for 100% of applications submitted. This will consist of on-site visits for each Customer and visual verification of at least 25% of the model and serial numbers submitted in the Customer's application. (JEA and ICF provide no warranties regarding Customer's safety, health, or wellbeing during post-installation verification site visits).
 - h. Customer authorizes ICF access to Customer's JEA electric service account history for the sole purpose of assessing and approving applications submitted to the Program.
7. Term. This agreement to the Terms and Conditions shall remain in effect during the current Program Year; provided, however, any payments due for eligible applications submitted prior to the end of the current Program Year, shall still be due and owing. Customer acknowledges that ICF reserves the right to terminate or modify these Terms and Conditions at any time, without prior notice, as may be required by governmental regulatory action; provided, however, if the Terms and Conditions are modified the Customer shall have the right to terminate the agreement if the modified Terms and Conditions are unacceptable to Customer.
8. Limitation of Liability. ICF's sole liability is limited to paying the properly qualified rebates specified herein. Neither ICF nor any of its affiliates, nor its consultants, nor its independent contractors shall be liable to the Customer or any other party for any indirect, consequential, or incidental damages, regardless of the theory of recovery, caused by or arising from any activities associated with this Program.
9. Tax Liability. Customer acknowledges that receipt of any rebate pursuant to the Program may result in taxable income to the Customer and that the Customer is solely responsible for any Federal, State or Local reporting requirements.
10. Additional Terms
- a. Customer, at its own expense, is responsible for meeting all requirements and complying with all local and state laws and codes, including without limitation, the installation, operation, and maintenance of eligible equipment.
 - b. These Terms and Conditions shall be governed and construed in accordance with the laws of the State of Florida without regards to Florida's conflict of law principles.
 - c. In the event of a dispute, each party agrees to have an authorized representative empowered to resolve dispute meet for a period of not more than three (3) business days to resolve the dispute. Should the dispute resolution be unsuccessful, the matter may be submitted to any court of competent jurisdiction or an alternate dispute resolution panel. No oral or written representation made during any panel proceeding or other settlement negotiation shall constitute a party admission.
 - d. No language in these Terms and Conditions shall be construed to make the parties legal business partners, joint ventures, or agents of each other, nor shall either party so represent such to any third party.
 - e. ICF represents, and Customer acknowledges, that ICF is an independent contractor with respect to JEA and the Program, and that ICF is not authorized to make representations or incur obligations on behalf of JEA. Customer further acknowledges that JEA is not a party to these Terms and Conditions and that ICF and Customer are solely responsible for performance hereunder. Customer agrees that JEA is a third-party beneficiary of these Terms and Conditions and, as such, may rely on the representations made herein by Customer and enforce Customer's obligations hereunder to the extent the same are applicable to JEA.



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11. Right to Refuse. ICF has the right to refuse service or end delivery of services when confronted by a Customer acting inappropriately or when facing a situation deemed potentially unsafe or harmful to the health of well-being of any of its employees.

BY SUBMITTING THE ELECTRIFICATION REBATE PROGRAM APPLICATION, THE CUSTOMER APPROVES THAT THEY HAVE READ AND UNDERSTAND THE TERMS AND CONDITIONS OF THIS AGREEMENT AND VOLUNTARILY ENTER INTO THE ELECTRIFICATION REBATE PROGRAM.

REBATE REASSIGNMENT OPTION

☐ Please initial here _____ if you want the customer rebate reassigned to the following.

Vendor/Company: _____

SIGNATURES

Company Name	
Representative Name	
Representative Signature	
Date	
Rebate Check Address (if different than premise)	